



Better Conversations

LOOKING BACK • THINKING FORWARD

OKLAHOMA CITY NATIONAL MEMORIAL & MUSEUM

GROUNDING VIRTUES

— WHAT WE PRACTICE, WE BECOME —

WORDS THAT MATTER

The words we use shape how we understand ourselves, how we interpret the world, how we treat others.

HUMILITY

Humility is a companion to curiosity, surprise, and delight. Spiritual humility is not about getting small. It is about encouraging others to be big.

GENEROUS LISTENING

Listening is more than being quiet while others have their say. It is about presence as much as receiving; it is about connection more than observing.

... HOSPITALITY

Hospitality is a bridge to all the great virtues, but it is immediately accessible. You don't have to love or forgive or feel compassion to extend hospitality.

... PATIENCE

Human transformation takes time — longer than we want it to — but it is what is necessary for social transformation. A long, patient view of time will replenish our sense of our capacities and our hope for the world.

... ADVENTUROUS CIVILITY

Civility, in our world of change, is about creating new possibilities for living forward while being different and even continuing to hold profound disagreement.



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